## WHAT IS YOUR POLICY ON SERVICE ANIMALS IN THE MARKET?

Only service animals are permitted both inside the Market and outside at our Outdoor Farmers Market. All other pets or animals are prohibited.

## WHERE ARE THE HANDICAP ACCESSIBLE RESTROOMS?

Handicap accessible bathrooms are located on the second floor across from the Administration office. Indicated on the Second Floor map in brown.

# ARE THERE ANY CONVENIENT BUS STOPS NEAR THE MARKET?

The Market is located near Rapid Bus stops on routes 1, 2 and The Silver Line.

## ARE THE COUNTERTOPS IN THE TEACHING AREAS ACCESSIBLE?

All sinks and countertops meet height regulations.

Teaching kitchen countertops can be raised and lowered too accommodate all users.

# ARE THRESHOLDS AND DOORWAYS WHEELCHAIR ACCESSIBLE?

All doorways incorporate a low threshold for convenience.

# ARE DIRECTIONAL SIGNS ACCOMMODATING FOR THE SEEING IMPAIRED?

All door and elevator signage has Braille lettering.

# ARE THE EMERGENCY ALARMS ACCOMMODATING FOR THE SEEING/HEARING IMPAIRED?

All emergency alarms have both visual and audio signals.

GO TO DOWNTOWNMARKETGR.COM.ACCESSIBILITY FOR ADDITIONAL INFORMATION



## DOWNTOWN MARKET GRAND RAPIDS

435 IONIA AVE SW GRAND RAPIDS, MI 49503

DOWNTOWNMARKETGR.COM 616.805.5308

IF YOU NEED ANY TYPE OF ASSISTANCE GETTING INTO THE BUILDING, PLEASE CALL **616-805-5308** FOR IMMIDIATE ASSISTANCE.

## **FEATURES**

- Over 33,000 square feet of snowmelt covers sidewalks, patio and market shed
- Power assisted doors on north entrances of the building
- Curb cuts create easy access to parking lot sidewalks and market shed
- We are in accordance to the following building codes and regulations: 2009 Michigan Building Code, 2003 ANSI, A117.1 Accessibility Standards, Americans with Disabilites Act of 1990



ACCESSIBILITY INFORMATION

## **ACCESSIBILITY QUESTIONS**

#### WHERE IS THE ELEVATOR?

The elevator is centrally located near the main entrance to the building. It has both North and South opening doors (first floor only).

# WHERE ARE THE HANDICAPPED PARKING SPOTS?

There are 7 handicapped parking spots, which are located directly the west of the building, adjacent to the wheelchair ramp. Indicated on the First Floor map in yellow.

# IS THERE A WHEELCHAIR AVAILABLE TO THE PUBLIC?

Yes. A wheelchair is available for check out at the Administration Office, second floor.

### DO YOU UTILIZE A "HEARING LOOP" SYSTEM?

There is a hearing loop system installed in our Demo Kitchen/Banquet Space. It can be utilized during events for those who are hard of hearing.

## ARE THERE "LARGE FONT" FLYERS AVAILABLE?

Select fliers are available for download in the side bar and printed versions are available in the Administration Office, second floor.

# WHERE IS THE WHEELCHAIR RAMP FOR THE MAIN ENTRANCE?

The wheelchair ramp is located to the West of the patio on the North side of the building. Indicated on the First Floor map in blue.

## WHERE DO I GO FOR FIRST AID?

First aid kits are located throughout the building. Please see the Administration Office located on the second floor for assistance.



